



BERJAYA BUSINESS SCHOOL

FINAL EXAMINATION

Student ID (in Figures) :

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Student ID (in Words) : _____

Subject Code & Name : **CSC1013 Learning Computer Applications**
Semester & Year : September – December 2016
Lecturer/Examiner : Mr Vijayan Vengadasallam
Duration : 2 Hours

INSTRUCTIONS TO CANDIDATES

1. This question paper consists of 2 parts:
PART A (60 marks) : Answer ALL SIX (6) short answer questions. Answers are to be written in the Answer Booklet provided.
PART B (40 marks) : Answer ALL TWO (2) essay questions. Answers are to be written in the Answer Booklet provided.
2. Candidates are not allowed to bring any unauthorized materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

WARNING: The University Examination Board (UEB) of BERJAYA University College of Hospitality regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College of Hospitality.

Total Number of pages = 3 (Including the cover page)

PART A : SHORT ANSWER QUESTIONS (60 MARKS)

INSTRUCTION(S) : Answer all **SIX (6)** questions. Write your answers in the Answer Booklet(s) provided.

1. (a) Define the following terms:
- i. Input device
 - ii. Output device
 - iii. System Unit
 - iv. Storage device
 - v. Communication device (5 marks)
- (b) List any **FIVE (5)** categories of computers? (5 marks)
- (Total: 10 marks)
2. Briefly discuss any **FIVE (5)** advantages of using computers. (10 marks)
3. (a) List **FOUR (4)** examples of e-commerce software. (4 marks)
- (b) Briefly describe **THREE (3)** types of e-commerce. (6 marks)
- (Total: 10 marks)
4. (a) What is an Application Software? List **FOUR (4)** purposes of this category of software. (5 marks)
- (b) Application software are available in a variety of forms. List any **FIVE (5)** forms. (5 marks)
5. (a) Briefly describe a software suite and state **TWO (2)** advantages of such software. (6 marks)
- (b) Briefly describe the Project Management software and Document Management software used in business. (4 marks)
6. Describe any **FIVE (5)** common types of malware in computing. (10 marks)

END OF PART A

PART B : ESSAY QUESTIONS (40 MARKS)

INSTRUCTION(S) : Answer all **TWO (2)** questions. Write your answers in the Answer Booklet(s) provided.

1. Discuss the advantages and disadvantages of e-commerce for online shoppers. (20 marks)
2. Describe any **FOUR (4)** application software available in MS Office. (20 marks)

END OF EXAM PAPER